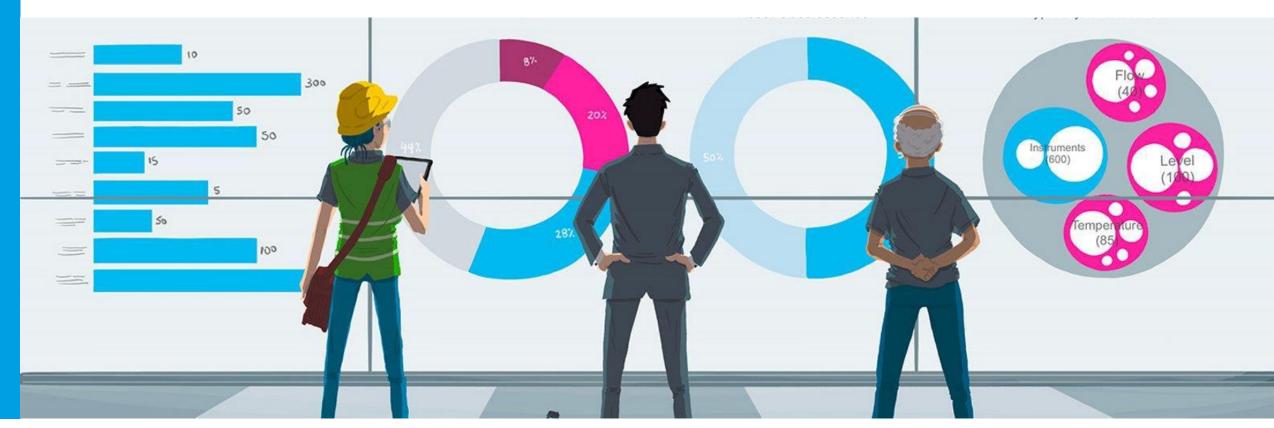
Dynamic Installed Base Analysis

Khoa Le Regional Service Manager, Asia Pacific Support Center



Portfolio of Services

"I need quick help"



Products to SUPPORT

Diagnosis & Repair

Support Services

"I need work done"



Products to SERVICE

Maintenance

Calibration

Commissioning

Training

"I need improvements"



Products to OPTIMIZE

Maintenance Optimization

&

Calibration Optimization

Maintenance Optimization



Are you looking for well-designed and lean instrument maintenance processes?

Benefit from:

- reliable, accurate, comprehensive, and clearly visualized instrument information
- plant availability & standardization insights
- enhanced maintenance strategies
- ideal balance between asset criticality and obsolescence management

43%

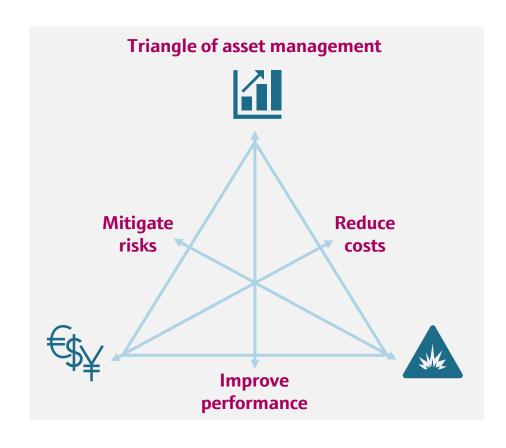
time savings on corrective workorders

When optimizing the maintenance process, typically savings in time and amounts of corrective workorders can be expected.

Organizational goals vs Assets Management



Asset Management Strategy: finding the OPTIMUM





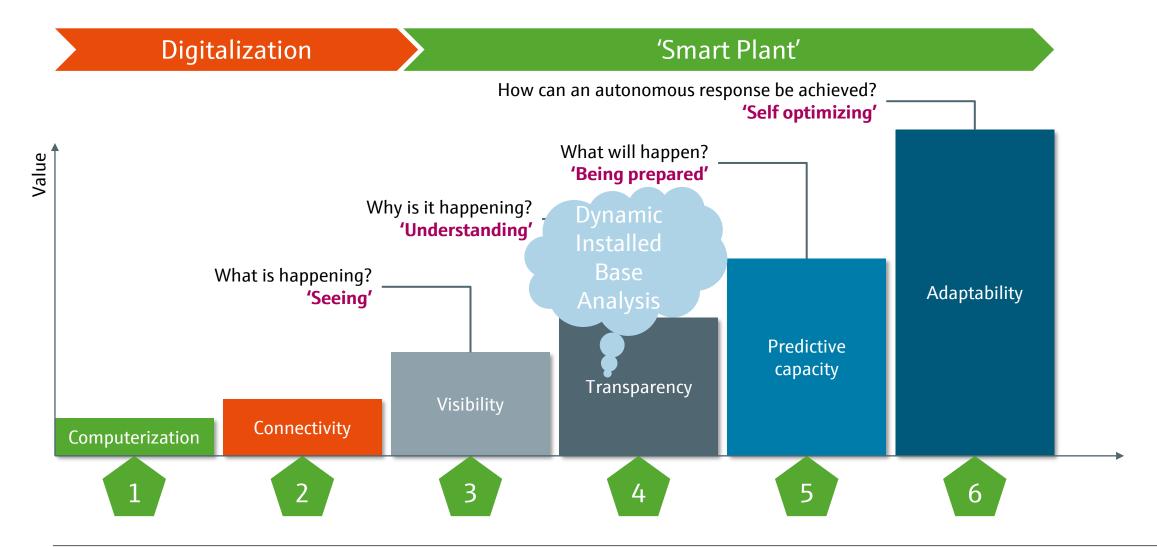
Degree of preventative maintenance

With the Dynamic Installed Base Analysis from Endress+Hauser, we can help you achieve that OPTIMUM

Slide 6 Khoa Le

Slide 7 Khoa Le

Stages in the 'Smart Plant' development path



Our vision: Asset Information influence on Asset Management Strategy



Why is it important to manage Asset Information?

WE are losing **up to 70%** of our time in searching information. What if you could get it right at anytime and everywhere? Save time in searching the right information Reduce downtimes periods and save costs Improve the maintenance activities Avoid failures by having access to data Insure a good overview and traceability of the instruments fleet

Slide 10

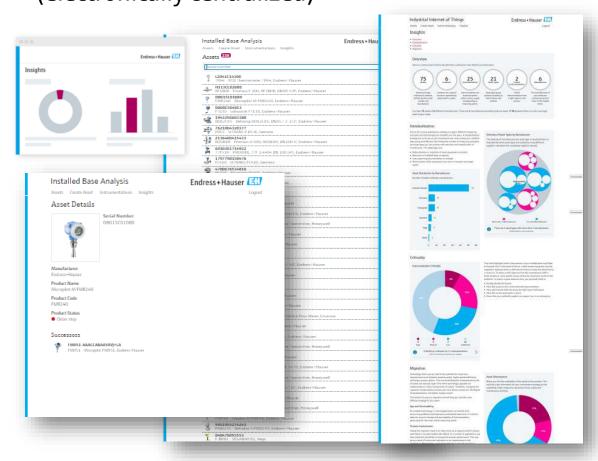
Asset Information Management at Endress+Hauser

From conventional way

(Standard paper archives)



To smart way (electronically centralized)



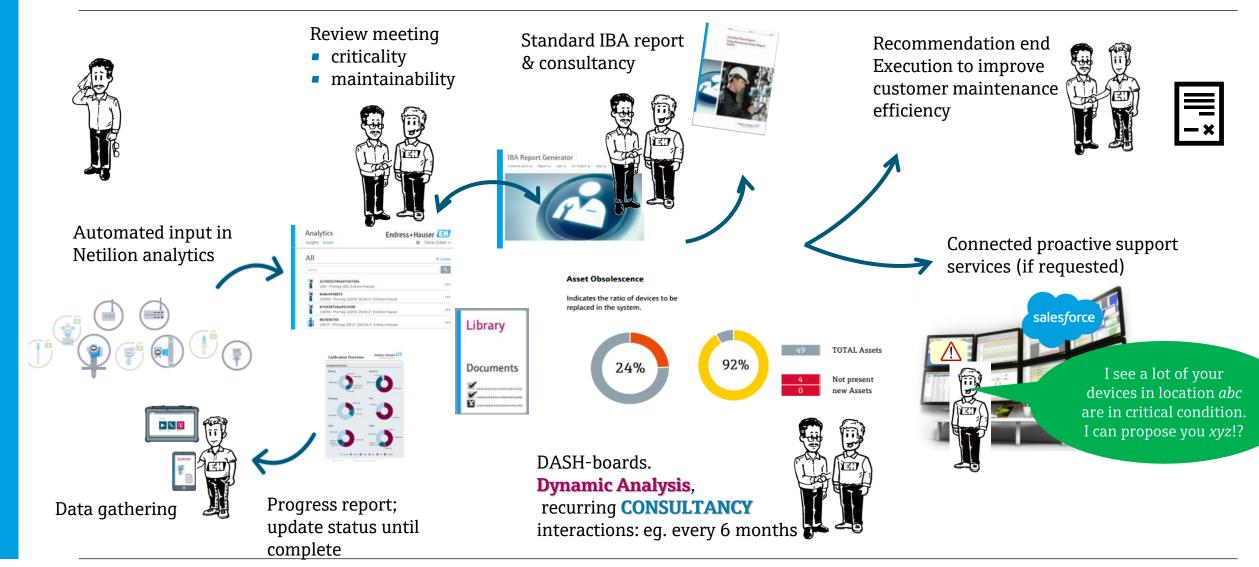
Why to go for Installed Base Analyses?

Are you 6 M **40 M instruments** installed aware about worldwide Instruments are these assets? older than 10 90% of portfolio is already Years digital Are our Are these customers aware 97% of data remain unused assets critical about them? for the process? From non-connected **Spare** Can we Parts? customers to connected exchange obsolete assets? customers Stock Calibration? Management?

Situation in many process plants

No inventory list & no transparency ineffective maintenance program and risk to on installed base regulatory compliance Plant modifications complexity & loss of standardization Instruments become obsolete unknown risks high risk of long process downtime in case of Inadequate spare parts stock device malfunction limited ability to maximize maintenance value Incertitude which level of preventive maintenance to apply for critical instruments and optimize asset performance

Dynamic IBA: Overview + Consultancy activities (Video)



Dynamic Installed Base Analysis Journey

Data collection

E+H maintenance

Initial reporting + consulting

Dynamic analysis + consulting

E+H technicians scan all field instruments in your installed base and populate them to your Netilion account.

experts provide methodologies and advise when reviewing criticality and maintainability of your instruments with you.

Review criticality

& maintainability

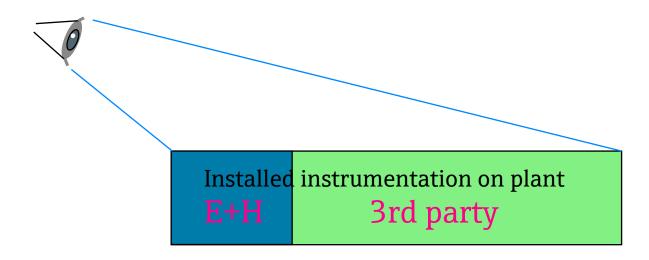
Transparency is provided and document in a report. E+H maintenance experts analyze and interpret the data and provide recommendations.

Optionally: E+H maintenance experts periodically analyze evolvement and provide consultancy.

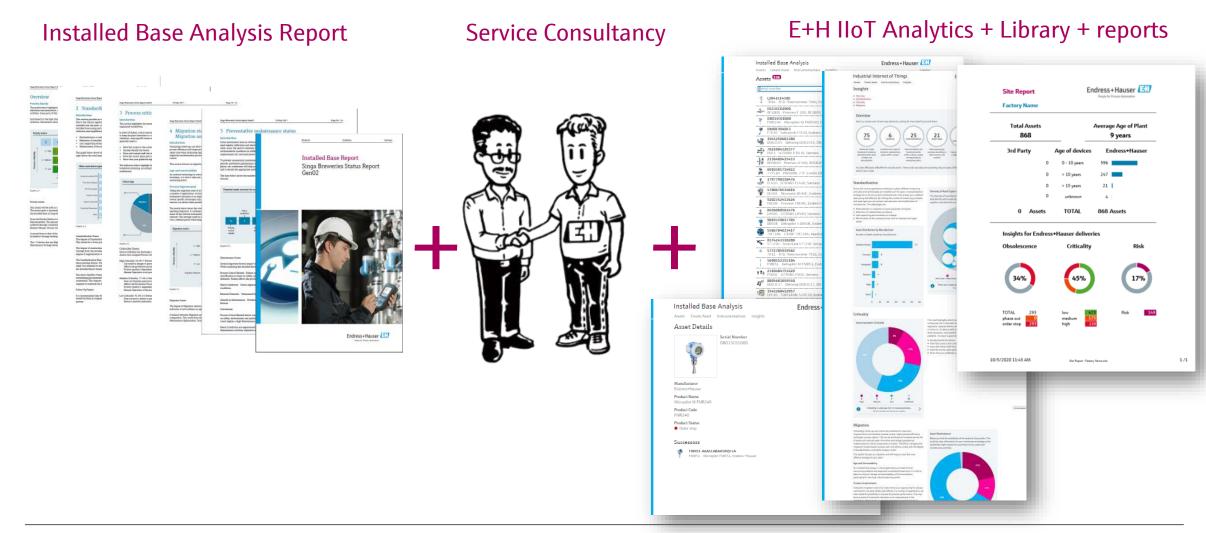
Further Life Cycle services

Installed Base Analysis: the foundation to manage customer's installed base

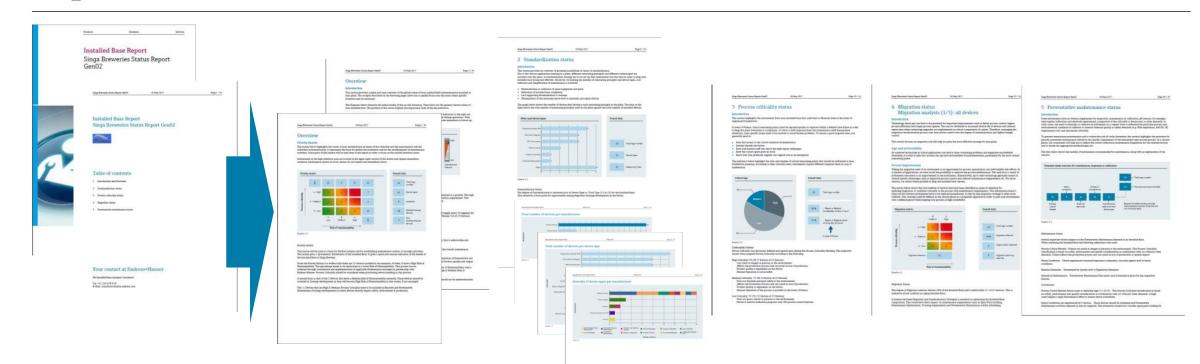
- Installed Base Analysis gives transparency on the complete customer's installed base.
- Installed Base Analysis facilitates the view of third-party instrumentation.



Standardized deliverables



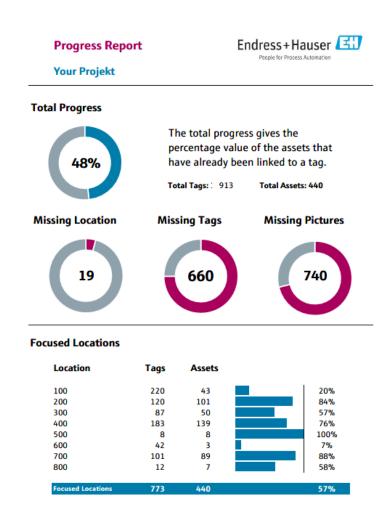
Improvement recommendations under 5 sections



- 1. Introduction & Management Summary
- $2.\,Standardization$
- 3. Corrective maintenance
- 4. Obsolescence risks & Migration
- 5. Preventative maintenance

List of related instruments is available in each section

Use Case - Progress Report during Data collection





Provide an overview of the data collection progress



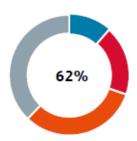
Check and adapt service work if necessary

Use Case – Handle obsolete assets

Report inform about obsolete assets. Enable to budget successor products







Critical Assets

Critical Order Stop Phase Out

The total results from production-relevant marked and discontinued equipment.



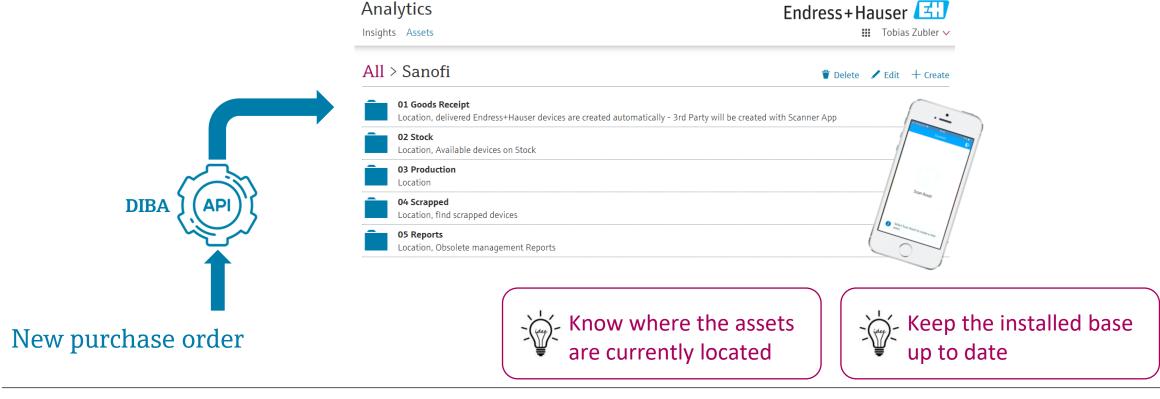
Provide a list of obsolete devices and successors



Provide proposals for budget calculation

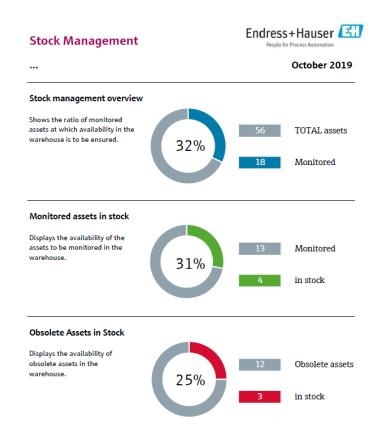
Use Case – Keep the installed base dynamic

Create new assets automatically and track the asset location



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Use Case – Monitor the stock



Monitor availability of critical assets on stock





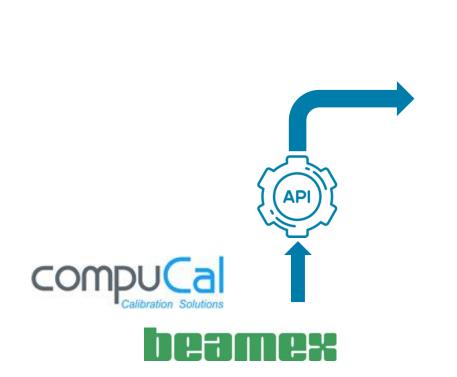


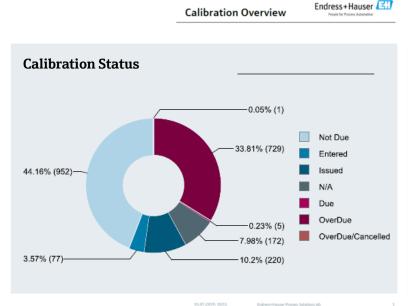


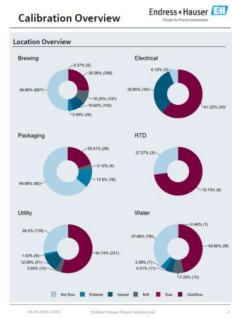
Endress + Hauser 🔣

Use Case – Create a calibration status report

Track installed base in Netilion and monitor calibration status on regular base







provide calibration status reports



attach calibration report to the related asset

On one glance

Master Data provides the foundation to optimize maintenance efforts All requirements and information are **Dynamic** supported and documented in the repository **Installed Base Analysis** with Netilion Library Cost reductions in device replacements & repairs and in stock management Enable data driven processes management on specific Risk/Reliability/Cost based KPI's Optimal instrument maintenance processes

Dynamic Installed Base Analysis value.



- Yield
- Plant availability → reduced planned downtimes
- Reduce time to market / quick plant start up



- Safety issues
- Product quality
- Out Of Tolerances



- Cost of operation (material, labor, energy)
- Financial cost → Capital cost savings due to stock reductions
- Obsolescence and life cycle management



Let's go this Digitalization journey together - Q&A?

